

# OneApp Pro System Requirements

	DATABASE HOST	CLIENT
<b>Processor</b>	1.5 GHz (2 GHz or higher recommended)	1.5 GHz or higher
<b>RAM</b>	1 GB (2 GB recommended)	1 GB
<b>Hard Disk Space</b>	2 GB	1 GB
<b>Operating System</b>	Windows XP SP3 Windows Vista SP1 or later Windows 7 Windows Server 2003 SP2 Windows Server 2008 Windows Server 2008 R2	Windows XP SP3 Windows Vista SP1 Windows 7
<b>Database Software</b>	Microsoft SQL Server 2005, 2008 or 2008 R2	N/A
<b>Prerequisite Software</b>	Microsoft .NET Framework 4.0	Microsoft .NET Framework 2.0 Microsoft .NET Framework 4.0
<b>Scanning Software</b>	N/A	Adobe Acrobat X (10) Standard or Pro
<b>Scanner</b>	N/A	Required for scanning forms and images
<b>Internet Connectivity</b>	Required to obtain licensing	Required to obtain licensing
PREMIUM TOOLS		
<b>Microsoft Office</b>	N/A	Microsoft Office 2003, 2007 or 2010

The **.NET Framework** is a component of the Microsoft Windows® operating system used to build and run Windows-based applications. For more information about the .NET Framework, visit: <http://www.microsoft.com/net>

**Adobe Acrobat** is required for workstations to scan, design, view, and complete forms through OneApp Pro. Adobe Acrobat is a third-party software developed by Adobe Systems Incorporated. Sy.Med Development, Inc. does not distribute, license, or sell Adobe Acrobat. You can learn more or purchase Adobe Acrobat from: <http://www.adobe.com/products/acrobat.html>.

**Adobe Reader** can be used in lieu of Adobe Acrobat to view and complete forms through OneApp Pro. Adobe Reader cannot be used to scan, design or edit the form templates. Adobe Reader is a third-party software developed by Adobe Systems Incorporated. Sy.Med Development, Inc. does not distribute or license Adobe Reader. You can learn more or download Adobe Reader from: <http://www.adobe.com/products/reader/>

**Scanners** are required to scan the credentialing applications and supporting provider documents. Scanners must be compatible with Adobe Acrobat software.

**Microsoft Office** is required if licensed for the *ExportTool*, a OneApp Pro premium tool. Office is also required for the contact import feature.

Note: The hardware, software, and other materials required pursuant to this Exhibit are to be provided by Licensee at its own expense. They must be installed and in working order prior to Software System utilization. Sy.Med Development, Inc. strongly recommends having a backup plan in place to preserve critical database files. System requirements are subject to change without notice. All trademarks are property of their respective owners. It is important to keep your computer updated with Microsoft Windows® critical updates.



# NoPen and OneApp Web System Requirements

	WEBSITE HOST	CLIENT
Processor	1.5 GHz (2 GHz or higher recommended)	<i>See requirements for supported browsers</i>
RAM	1 GB (2 GB recommended)	
Hard Disk Space	2 GB	
Operating System	Windows Server 2003 SP2 Windows Server 2008 Windows Server 2008 R2	
Internet Connectivity	Required to obtain licensing	
Application Framework	Microsoft .NET Framework 3.5 SP1	Microsoft Silverlight
Internet Services / Browser	IIS 6.0 (or later) with ASP.NET	Internet Explorer 6 or higher, Mozilla Firefox, Opera or Google Chrome

**NoPen and OneApp Web**, OneApp Pro premium tools, require additional Application Framework and Internet Services to function. Both are web-based applications that require a properly configured web server with direct access to the OneApp Pro databases. For external access, a registered public URL is required with public DNS settings configured to point the URL to the static IP address of the web server. If the web server is behind a firewall (recommended), that firewall will have to be configured with the public URL to allow access to the web server. If you have an SSL certificate (recommended), the firewall and web server will have to be configured to use that certificate.

**Microsoft Internet Information Services (IIS)** is a set of Internet-based services for servers created by Microsoft for use with Microsoft Windows®. IIS is required only if licensed for NoPen or OneApp Web. For more information about IIS, please visit: <http://www.iis.net>

**Microsoft Silverlight** is a web application framework. Silverlight can be downloaded and installed on-demand when running NoPen or OneApp Web and does not necessarily have to be installed beforehand. For more information about Silverlight, please visit: <http://www.silverlight.net>

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# OneApp Cloud System Requirements

CLIENT	
<b>Operating System</b>	Windows XP SP3 Windows Vista SP1 or later Windows 7
<b>Browser</b>	Microsoft Internet Explorer 6.0 or later
<b>Remote Desktop Connection</b>	RDC 7.0 client update ( <a href="#">KB969084</a> ) <i>for Windows XP and Vista only</i>
<b>Scanner</b>	Required for scanning forms and images
<b>Internet Connectivity</b>	Broadband connection
CLOUD SERVER	
<b>Forms Software*</b>	Adobe Acrobat X (10) Standard or Pro

**OneApp Pro**, delivered as IaaS (Infrastructure as a Service) / cloud infrastructure services, is an alternative delivery and hosting method for OneApp Pro and its associated applications. Sy.Med can provide a virtual server in the "cloud" in which users can open and run OneApp Pro and its associated applications via Microsoft's Remote Desktop Services over the internet. Sy.Med will provide a server with Microsoft Windows Server 2008 R2, Remote Desktop Services, Microsoft SQL Server 2008 R2 Express, IIS (when applicable), OneApp Pro, antivirus software and any applicable SSL certificates.

\* Adobe Acrobat is required to scan, design and edit form templates for use with OneApp Pro. It is the client's responsibility to purchase and/or obtain a valid Adobe Acrobat license for each applicable user. Adobe Acrobat is installed by Sy.Med on the cloud server.

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